

SOMI GDPR DATA REQUEST

Fieldfisher N.V.

Attention of Mr. A. van Nieuwenhuizen, Counsel

Amsteldijk 220

1079 LK Amsterdam

The Netherlands

Stichting Onderzoek Marktinformatie

Badhoevedorp, The Netherlands

November 13, 2020

Our reference no.: 2

Re.: Collective request for data

Dear Mr. Van Nieuwenhuizen,

You receive this request from Stichting Marktinformatie (**SOMI**) as representative of Zoom Video Communications Inc. and affiliated entities and persons. On behalf of its participants, SOMI investigates digital services and focuses on transparency with regard to the use of personal data. Please refer to our website <https://somi.nl/en> for more information.

On April 10, 2020, we have initiated a collective action with regard to the way you collect and manage personal data of our participants. On July 14, 2020, we have sent you our complaint letter. On August 31, 2020, we received your acknowledgement of reception. On October 1, 2020, we received your reaction to our complaint. Please refer to <https://zoomclaim.org/en> for more information.



We now continue our investigation, by requesting a copy of all data undergoing processing with regard to a first selection of our participants, as they are entitled to by the European General Data Protection Regulation (GDPR). Please refer to <https://ec.europa.eu> for more information. Additionally, we would like to receive a complete overview of trackers your companies use on their respective website within the EU.

With regard to the request for personal information, at this stage, we now selected 200 of our participants. All natural persons, for which we request all personal information stored by or on behalf of your companies, including your registration or identification and/or profile code(s) relating to them. To do this safely, please refer to <https://my.somi.nl/sign-in> where you will be able to log in using your chosen e-mail address as of November 18, 2020. A one-time access link will be sent to you separately.

After logging into the site, you will be able to see an item in the left menu: 'Upload dataset', after a click on it, you will see the 'Browse' button that you may click to upload datasets to our servers.

In this SOMI online environment, personalized for you, you will also be able to:

- Consult our correspondence
- View existing and new individual and collective data requests
- Consult the persons that have authorized us to perform this data request
- Download the power of attorney relating to this data request
- Upload the personal information of our participants as requested
- Keep SOMI up to date as to Data Protection Officer (DPO) particulars, the domains, applications and companies for which you are responsible, as well as your contact information, user feedback and language preferences.

Do not hesitate to contact us in case of questions. We request the information shall be provided in a commonly used electronic form. Any information uploaded by you, will be stored fully encrypted on our servers. Consequently, SOMI only enjoys access to this information when our uses authorize us. This is the case, for example, in those cases in which we compare the information received by you with your privacy statement, applicable to your services at the date of this request.

Please duly note, that your ultimate date for complying with this request is January 13, 2021. Should your follow-up be incomplete, not processable or too late, we reserve the right, amongst other possibilities, to file one or more complaint with the applicable Supervisory Authority (SA).

To all our services, our general conditions apply. You may download them from our site, or alternatively, use our proprietary application to remain informed fully on all our legal documentation. Our app may be downloaded from both the Apple and Android stores. This will also allow you to comply safely, easily, real-time and complete to any future or follow up personal data requests.



In order to make sure that this letter is received by you, you will also receive a copy of it by registered mail. Please note that quick and full compliance, in combination with ease of communication and low enforcement costs on behalf of our users, will result in a higher DPE Score as to be communicated on our site after reception of your reaction.

All other rights reserved, including the right to expand the number of participants, the right to request additional information pursuant to GDPR or other European legislation, or to amend or expand or repeat this particular request, in or out of court, for purposes including this investigation, or our service to our participants.

Best regards,

A handwritten signature in blue ink, appearing to read 'H.J.M.G. Franke', with a large, sweeping flourish underneath.

Mr. drs. H.J.M.G. Franke

Stichting Onderzoek Marktinformatie (SOMI)

The Netherlands